TS EN ISO/IEC 17025:2017
TESTING AND CALIBRATION LABORATORIES POLICY

By adopting a risk-based approach and adhering to good professional and technical practices, MKE aims to provide reliable, accurate and high-quality testing and calibration services that meet customer needs and expectations.

The following principles guide our activities to ensure and maintain customer satisfaction:

IMPARTIALITY, INDEPENDENCE AND CONFIDENTIALITY

To uphold the principles of impartiality, independence and confidentiality in all laboratory activities and to provide personnel with the necessary training to enhance their knowledge, skills and competencies.

COMPLIANCE WITH STANDARDS AND QUALITY

To conduct our activities in compliance with applicable standards, continually improve the quality of our services and promote the consistent implementation of these practices across all relevant units.

MANAGEMENT SYSTEM AND CONTINUAL IMPROVEMENT

To implement changes to the management system in a planned and systematic manner while maintaining its integrity and ensuring its continual improvement.

QUALITY EQUIPMENT AND QUALIFIED PERSONNEL

To maintain our commitment to quality by using high-quality equipment and employing qualified, competent personnel, with the aim of being a preferred organisation in our industry.

QUALITY MANAGEMENT AND RELIABILITY

To ensure the effective implementation of the management system through the involvement of all personnel and to maintain the reliability, accuracy and consistency of testing, inspection and calibration results.

MANAGEMENT COMMITMENT

MKE management is committed to meeting the needs and requirements of relevant stakeholders in accordance with applicable national and international standards, legal regulations and other relevant requirements.

Management is responsible for establishing, implementing, maintaining and continually improving a laboratory management system that complies with the applicable international accreditation requirements for testing and calibration activities.