

BUSINESS CONTINUITY MANAGEMENT SYSTEM POLICY

In alignment with MKE's objectives and within the framework of ISO 22301, the international standard for Business Continuity Management Systems, we, as the Information Technologies Directorate, are committed to:

- Developing action plans to ensure the timely recovery of critical information technology (IT) operations and processes at a predefined alternate location, when necessary, in accordance with business requirements
- Continually improving our business continuity capabilities, reducing the likelihood and impact of incidents and disruptions, managing their consequences effectively, and maintaining the continuity of critical services.
- Assessing the severity and impact of disasters, crises, and incidents promptly and accurately, implementing appropriate response measures, and mitigating risks that could adversely affect MKE's reputation.
- Centrally coordinating preparedness and response activities related to business continuity, crisis management, recovery operations, and emergency management.
- Conducting risk assessments for critical services and implementing preventive and protective measures to reduce the likelihood and impact of potential disruptions.

We are committed to prioritizing the protection of human life in all emergencies, preventing or minimizing disruptions to business continuity, and continually improving our Business Continuity Management System in compliance with applicable national and international standards and legal requirements.